

Committee: Finance Committee	Date: 25 July 2017
Subject: Report of the work of the Sub-Committees	Public
Report of: Town Clerk	For Information
Report author: Alistair MacLellan, Town Clerk's Department	

Summary

On 19 July 2016, the Finance Committee agreed that, in addition to draft minutes of Sub-Committee meetings, short reports be provided to advise the Committee of the main issues considered by the Sub-Committees at recent meetings. This report sets out the main issues considered by your Information Technology Sub Committee in public session at its meeting on 26 May 2017.

Recommendations

The Committee is asked to note the report.

Main Report

Information Technology Sub Committee Meeting – 26 May 2017

1. **IT Division Update.** In response to a question regarding Socitm Advisory, the IT Director noted that an interim report had been provided to the City of London Corporation. As a result of the report recommendations, a refreshed IT Division Operating Model would be implemented at the end of June 2017. Whilst Socitm Advisory recognised the complexity of the City of London, some recommendations on governance best practice had been put forward which were being reviewed by officers.
2. **Open Mediated Wi-Fi.** In response to a question regarding Wi-Fi provision at Guildhall events including the Innovate Finance conference, the Chamberlain agreed to submit a report on the issue to a future meeting of the Sub Committee. In the meantime, Members were assured that the IT Division would continue to liaise with the Remembrancer's Events Team to ensure Wi-Fi provision at City events was satisfactory.
3. **City of London Corporation Website.** Members considered a tabled resolution from the Barbican Residential Committee dated 13 February 2017. The resolution noted that Members of the Barbican Residential Committee felt that the search engine on the City of London Corporation website was not fit for purpose. The following points were made.
4. The IT Director noted that he had discussed this issue with the Director of Communications, who was responsible for the team that managed the City of London Corporation's website and intranet. Consultants had been appointed to advise on improving user experience of the website and would report in June

2017. Following this, a report would be submitted to Members that would outline proposed improvements to the website.

5. Members queried the split in responsibility for website system infrastructure and website maintenance between the IT Director and the Director of Communications, and expressed concern that this illustrated a disjoint in oversight. In response the Chamberlain agreed to bring a paper to the Sub Committee outlining service responsibilities and business requirements for the City of London Corporation website and intranet.

Alistair MacLellan

Town Clerk's Department

alistair.maclellan@cityoflondon.gov.uk